

Annual Pass Terms and Conditions

Annual Pass holders can gain free entry to Ryedale Folk Museum only during normal daytime opening hours for one year from the date they pay our standard admission price. Our opening season is advertised on our website. We reserve the right to close without notice.

In terms of Ryedale Folk Museum's range of annual passes, the following definitions apply:

- An Adult is a person aged from 16 years to 64 years inclusive
- A Child is a person aged from 4 years to 15 years inclusive (Please note: children will not be admitted without an adult.)
- A Concession is a person aged 65 years or over <u>or</u> a person aged 16 years or over who
 holds a valid Student ID (valid photographic identity may be requested)
- A Family is 2 Adults/Concessions + 2 Children or 1 Adult/Concession + 2 Children

Annual Passes are only available when paying the full standard admission prices outlined on our website and displayed at the Museum's admissions desk. The Museum reserves the right to amend prices without notice.

When purchasing an Annual Pass, we will ask you if you are able to Gift Aid the money you are giving us (which is possible if you are an eligible UK taxpayer). By saying yes to Gift Aid you'll be helping to support the charitable work of the Museum, as we can claim an additional 25p per pound from the government at no additional cost to you.

On obtaining your Annual Pass you will be required to sign (children's names to be written) the Pass in front of a member of the Ryedale Folk Museum team. Annual Passes are non-refundable, not transferable to any other person and must only be used by the signatory.

To gain free admission to the Museum on subsequent visits, your valid Annual Pass must be produced, and proof of your signature will be requested. You may be asked for another means to identify that you are the named card holder.

If you arrive at the Museum without your Pass or if it is unsigned, you will be asked to pay the standard admission price (non-refundable).

You are free to use the Pass as many times as you wish during its validity period – the expiry date of each Pass will be written on it, and the Pass is not valid for use after this date.

Some optional activities available at the Museum may incur a additional charge for Annual Pass holders. These activities are in addition to our standard admission and prices will be clearly displayed.

Annual Passes may not be used for group or educational visits, or to gain entry to special evening or third-party events.

All ticket holders must be present at the time of payment i.e. if you buy a family pass, all members of the 'family' must be able to sign their annual pass at the time of payment or collection, if you have bought a ticket online in advance of your purchase.

The Museum reserves the right to refuse admission, amend opening dates/times and restrict access to all or part of the Museum site, its buildings and collections without notice.

Company number: 07889200 Charity number: 1145218

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